

# Impression Service Limited Carbon Reduction Plan

Supplier name: **IMPRESSION SERVICES LIMITED**

Publication date: 13/12/2023

## Commitment to achieving Net Zero

IMPRESSION SERVICES LIMITED is committed to achieving Net Zero emissions by 2030

## Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

<b>Baseline Year: 2022/23</b> (01/4/2022 to 31/4/2023)	
<b>Additional Details relating to the Baseline Emissions calculations.</b>	
In past years, emissions data was not disclosed, leading us to choose 2022/23 as our baseline year for evaluating our carbon footprint. Our approach to measuring this footprint adheres to established standards such as the Greenhouse Gas protocol and the BEIS Environmental Reporting Guidelines. The calculations were conducted using the Smart Carbon Calculator, which utilizes the UK Government emissions factors, ensuring accuracy and alignment with official methodologies.	
<b>Baseline year emissions:</b>	
<b>EMISSIONS</b>	<b>TOTAL (t CO<sub>2</sub>e)</b>
Scope 1	44.25
Scope 2	82.12
Scope 3 (Included Sources)	<b>Scope 3 total – 920.32</b> <b>Upstream T&amp;D – not relevant – explanation provided</b> (IMPRESSION SERVICES LIMITED is a health professional services organisation in the UK delivering tailored care solutions, including home care, supported living, and live-in care services. We provide services rather than goods and, as such, transportation and distribution of goods are not relevant to us)

	<p><b>Waste - 0.15</b></p> <p><b>Business Travel – 428.32</b></p> <p><b>Employee Commuting – 504.25</b></p> <p><b>Downstream T&amp;D – not relevant – explanation provided</b>  (IMPRESSON SERVICES LIMITED is a health professional services organisation in the UK delivering tailored care solutions, including home care, supported living, and live-in care services. We provide services rather than goods and, as such, transportation and distribution of goods are not relevant to us)</p>
<b>Total Emissions</b>	<b>1046.69</b>

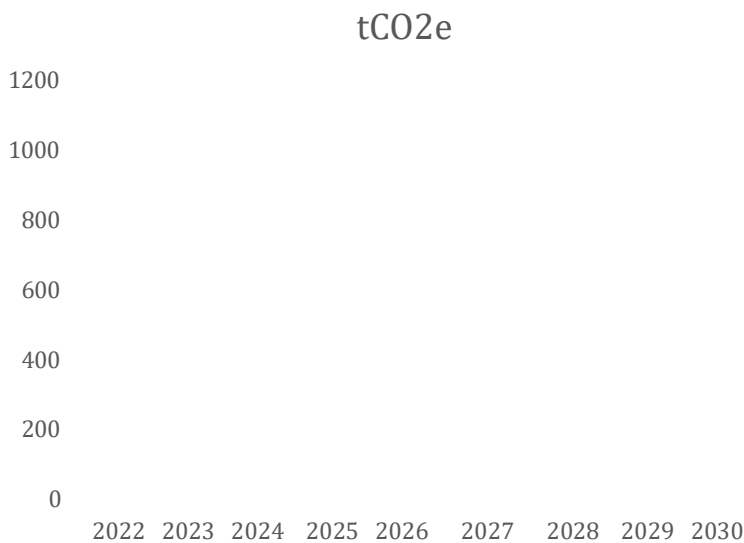
## Current Emissions Reporting

<b>Reporting Year: 2023/24</b> (01/10/2023 to 31/10/2024)	
<b>EMISSIONS</b>	<b>TOTAL (tCO<sub>2e</sub>)</b>
<b>Scope 1</b>	<b>2.86</b>
<b>Scope 2</b>	<b>52.47</b>
<p><b>Scope 3</b> (Included Sources)</p>	<p><b>Scope 3 total – 491.24</b></p> <p><b>Upstream T&amp;D – not relevant – explanation provided</b> (IMPRESSON SERVICES LIMITED is a health professional services organisation in the UK delivering tailored care solutions, including home care, supported living, and live-in care services. We provide services rather than goods and, as such, transportation and distribution of goods are not relevant to us)</p> <p><b>Waste - 0.03</b></p> <p><b>Business Travel – 429.12</b></p> <p><b>Employee Commuting – 59.24</b></p> <p><b>Downstream T&amp;D – not relevant – explanation provided</b>  (IMPRESSON SERVICES LIMITED is a health professional services organisation in the UK delivering tailored care solutions, including home care, supported living, and live-in care services. We provide services rather than goods and, as such, transportation and distribution of goods are not relevant to us)</p>

<b>Total Emissions</b>	<b>546.57</b>
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## Emissions reduction targets

We have not made any previous commitments to reducing emissions. To further our endeavor towards achieving Net Zero since our base year of 2021/22, we have set forth a specific carbon reduction target. Our projections indicate a steady decline in carbon emissions over the next five years, aiming to achieve 354 tCO<sub>2</sub>e by 2025/26. This target represents a substantial 65% reduction from our 2022/23 emissions. Our ultimate goal is to attain net zero carbon by 2030. To bridge the gap between actual emissions and our net zero objective, we anticipate utilizing carbon offsetting measures or advanced technologies like carbon capture and storage. Our progress in meeting these targets will be meticulously tracked, with a graphical representation reflecting actual data from 2022 to 2024 and projected trends from 2024 to 2030:



## Carbon Reduction Projects

### Completed Carbon Reduction Initiatives

Impression Services Limited has experienced fluctuations in CO<sub>2</sub> reductions, notably during the aftermath of COVID, significantly impacting operational capacities between 2022/23 and 2023/24. Despite challenges, 2023/24 showed a marked decrease in carbon emissions compared to the base year 2022/23, where the actual tCO<sub>2</sub> was 551.02 tCO<sub>2</sub>e, differing from the forecast of 580 tCO<sub>2</sub>e. Regarding emissions, there was a substantial 27% reduction in Scope 1&2 emissions in 2022/23 compared to 2023/24 levels.

However, Scope 3 emissions in 2023/24 decreased by 47% from the prior year but rose concerning the "business as usual" state post-pandemic. Notably, this increase was primarily due to escalated business travel, linked to the rapid international division expansion.

Over the past year, Impression Services Limited has seen a surge in workforce numbers, escalating emission levels from 800 to 1400.

Several significant environmental management measures and projects have been executed or

initiated since the 2022 baseline, all actively contributing to the reduction of carbon emissions. These initiatives include:

- Adoption of agile working methods to curtail business travel and commuting.
- Encouragement for staff to utilize video conferencing.
- Launch of a Hubble tool pilot to book on-demand co-working space, reducing travel to corporate hubs.
- Completion of a Sustainability Opportunity Assessment driving corporate sustainability strategies, with a focus on carbon reduction.
- Installation of LED lighting in managed properties.
- Upgradation of building management systems to diminish energy usage.
- Collaboration with Property providers achieving zero waste to landfill.
- Removal of single-use plastic items from Stationery contracts.
- Utilization of a Carbon Reporting Tool for precise carbon emission tracking.
- Formulation of a Carbon Reduction Plan set for review in October 2024.
- Tender completion for a sustainability app facilitating staff engagement and commuting data accuracy.
- Pilot program for repair/reuse of IT equipment, transitioning to refurbished laptops.
- Initiation of an ESG supply chain assessment to measure Scope 3 emissions accurately.

Additionally, future measures planned by Impression Services Limited encompass downsizing property portfolios, interventions to reduce power consumption, feasibility studies for renewable energy sources, collaboration with landlords for renewable energy procurement, and further strategies to enhance sustainability in various operational aspects, ensuring continual commitment to carbon reduction and environmental preservation.

## **Declaration and Sign Off**

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or

equivalent management body).

**Signed on behalf of the Supplier:**

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13/12/2023

Date: .....